PURCHASE AGREEMENT

C.A.R.L.
LETTING SOFTWARE

www.propsoftware.co.uk
enq@propsoftware.co.uk
01706 508730

Terms & Conditions

COMPUTER COMPATIBILITY CHECK

In order to check the compatibility of your computer(s) please contact the sales department on **01706 508 730** option 1.

COST

Prices quoted are subject to VAT at the current rate. Property Software Solutions Limited reserves the right to alter prices without notice and at any time. Ongoing license fees and package costs will be reviewed annually. Where a change is implemented, advance notice will be given, wherever possible.

SOFTWARE

For purposes of clarification, the C.A.R.L. software remains the exclusive property of Property Software Solutions Limited. In accordance with this agreement, the client agrees to refrain from copying or modifying the Software, other than for bona fide backup purposes.

ASSIGNMENT

The License may not be assigned to any other party without the written consent of Property Software Solutions Limited.

AMENDMENTS AND NEW RELEASES

The client agrees to make sure that the installation is kept up to date, by downloading and installing the latest upgrades as they are released.

C.A.R.L. SUPPORT

C.A.R.L. Support is available Monday to Friday 09.00 to 17.30 except on English Bank Holidays. Where times vary, we will publish the details in advance either on the Property Software Website or by the message viewer.

DATA

Any data submitted to Property Software Solutions Limited for analysis, reconstruction and/or modification will be viewed under the strictest conditions of confidentiality; Property Software Solutions Limited is bound by the regulations of the Data Protection Act and is registered with the Data Protection Register.

VIRUSES

All media and communications issued by Property Software Solutions Limited are always screened for viruses. It is the client's responsibility to ensure that all media containing computer data, sent to or received from us, is free from viruses. We reserve the right to refuse to accept any contaminated data.

ACCESS TO CLIENT PAGES

The Client Pages area of the Property Software Solutions Limited Website provides free dedicated support to licensed C.A.R.L. users. Changes to legislation, downloads of the latest upgrades and help files are also available.

FREE UPGRADES

Whilst you hold a current and valid user license, system upgrades along with the latest documents and help files will be provided free of charge. Services provided outside the hours of 09.00 – 17.00 Mon - Fri may incur additional charges.

INSTALLATION+

Your package includes installation, licensing and optimisation of your system by a Property Software Solutions Limited engineer. This service is provided remotely and is designed to complement your I.T support. Any additional installation will be chargeable.

Property Software Solutions Ltd accepts no liability for any failure of your system following installation of C.A.R.L.

LEGISLATION

The system and all documentation included with the software are believed to conform to current regulations and legislation (in England, Scotland and Wales) at the time of distribution. It is the customer's responsibility to check initially and continuously throughout the period of use. If, for any reason, it comes to the customer's attention that, through a change in legislation or otherwise, the system or documents are no longer accurate, Property Software Solutions Ltd must be advised immediately by telephone and confirmed in writing.

C.A.R.L. System

- ✓ C.A.R.L. Master Licence
- ✓ Dual Company Portfolio
- ✓ Installation+ Remote Installation & System Optimisation
- ✓ Connect (Upload to your own Website)
- ✓ 50 Free Text Messages
- ✓ System Letters & Reports
- ✓ Reliance Membership

New Client Support Package

- ✓ Access to C.A.R.L. Support Team
- ✓ System Updates & Upgrades
- ✓ Legal Updates to System Letters & Reports

New Client Training Package

- ✓ One User Setup Telephone Training Session
- ✓ Four Remote Training Sessions
- ✓ One Day's Onsite Intermediate Training

Licence(s) month		Qty	Nett	Vat	Total
Master Licence	£2499.00	1			
Additional Licence(s)	£499.00				
	Subtotals				

Payment Schedule	Nett	Vat	Total
Total Single Payment			
Upfront Payment			
12 Months' Interest-Free Instalments			

Payment Type

☐ BY CREDIT CARD ☐ BY DEBIT CARD ☐ BY CHEQUE

All credit card payments will incur a 3% surcharge

VALID FROM M M Y Y

EXPIRES M M Y Y

ISSUE NO

The last 3-digits on the signature strip on the reverse of your card

☐ Is the card registered to the company address?

Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Property Software Solutions Ltd
84 Beal lane
Shaw
Oldham
OL2 8PH

Service user number

8	0	6	6	7	8

NAME OF ACCOUNT HOLDER(S)

REFERENCE

0 0 0 0 0 0

BANK/BUILDING SOCIETY ACCOUNT NUMBER

BRANCH SORT CODE

NAME & FULL POSTAL ADDRESS OF YOUR BANK/BUILDING SOCIETY

To: the Manager — Bank/Building Society

Address

Postcode

INSTRUCTION TO YOUR BANK/BUILDING SOCIETY

Please pay Property Software Solutions Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Property Software Solutions Ltd and, if so, details will be passed electronically to my Bank/Building Society.

SIGNATURE(S)

Date

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Property Software Solutions Ltd will notify you within 10 working days in advance of your account being debited or as otherwise agreed. If you request Property Software Solutions Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Property Software Solutions Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Property Software Solutions Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Please complete the details in full, below

Company name

Address

Postcode

Telephone | Mobile

Email

Company Director

Salutation

Surname | Forename

Telephone | Mobile

Email

Lettings Manager

Salutation

Surname | Forename

Telephone | Mobile

Email

I have read the terms and conditions and confirm that I am authorised to sign the payment on behalf of the aforementioned company.

Please return pages 3, 4 & 5 to us, along with payment and a copy of your company letterhead.

Print your name | Signature

Position held | Date